



2021
Annual Report

To Our Ohana

Over the past year, The Pantry served as a fundamental lifeline during the second year of a global pandemic. While vaccines allowed for an increase in mobility, the profound impact on the people and economy of Hawaii continues to be staggering and heartbreaking.

Our twenty-first year of service was marked by finding new ways to grow and serve. Through support from our food partners, volunteers and donors, we were able to confront the rising hunger crisis and provide consistent, reliable access to nutritious, fresh food with dignity and aloha.

We developed stronger systems within our 13,000 square foot Kalihi warehouse facility that serves our community multiple times a week, all year long. We field-tested e-Commerce technologies to further improve our systems, reduce waste, and meet client needs, and we built new partnerships to help source much-needed food and supplies for an increasing population in need.

Amid troubled supply chains, our access to resources became more challenged. Food orders were canceled and flights to our islands dwindled, making strong partnerships to share resources even more vital. Our ability to serve our neighbors amid these changes has only been possible with the generosity of many people, businesses, partners, and organizations. Mahalo nui loa for your support: we couldn't have done it without you.

Our greatest surprise was that even as stories of the pandemic faded from everyday conversation, the needs of our community increased and changed. A study by University of Hawaii at Manoa College of Social Sciences showed that 48% of Hawaii families experienced food insecurity in 2021. This is a dramatic increase over previous pre-pandemic years and Hawaii continues to have among the highest projected rates of child food insecurity in the nation.

Looking forward, your support remains critical to meeting the needs of the community while making meaningful structural food system changes. We know that working together, we can continue to provide easy access to quality, healthy food for free—so no one in our community goes hungry.

With much aloha,



Jennine Sullivan
Executive Director



Gill Berger
President



Our Mission

Address Oahu's hunger crisis by providing consistent and reliable access to nutritional food

Our Vision

Be a model for food security and sustainability in Hawaii.

About Us

The Pantry, by Feeding Hawaii Together, is the only e-commerce pantry in the country operating weekly, year-round, to provide fresh, diverse, nutritional food to the families of Hawaii.

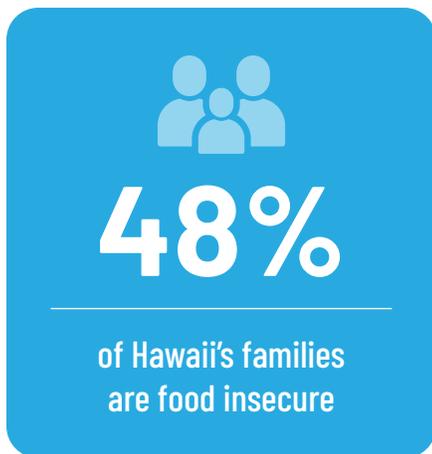
For over 20 years, we have served our Oahu community with a "grocery store style" experience so clients can choose the items they want, when they need it. This model gives our clients a voice regarding what they receive and helps to eliminate waste.

The Pantry is focused on the health and well-being of the whole family, now providing key essentials like face masks, hand sanitizer, shampoo, toothbrushes/ toothpaste, baby diapers, feminine hygiene products, pet food, and household cleaning supplies. By developing innovative ways to provide free, quality products, The Pantry has become one of Hawaii's largest distribution services addressing the urgent issue of food insecurity and providing for the well-being of families.

The Need

Sustaining services amid pandemic challenges

Due to COVID-19, the number of people in need of food assistance in Hawaii hit staggering levels. A March 2021 University of Hawaii study found that 48% of Hawaii families with children are experiencing food insecurity. The same report showed that 76% of families who reported very low food security had lost employment income due to COVID-19. This crisis is far from over as our economy struggles to recover.



“I wanted to say “Mahalo” for the wonderful experience going to your facility and picking up my order (it was my first time). You have an excellent system and a wonderful, courteous, and akamai staff, keeping everyone moving in the proper direction in addition to a great reminder service. What I want to also express is my awe at the items in my order. It had many food items that were useful to me. I kept saying “Wow.””

- Ellen M.



2021 Impact

Meeting the Growing Needs of our Neighbors



44,916+

Households served
In 2020: **23,648+** households



136,037+

Individuals served
In 2020: **77,980+** Individuals



2,197,599+

Pounds of food
In 2020: **1,491,251+** lbs of food

Food Distribution Breakdown

Food Item	Pounds	% of total
Dry Goods	849,426	39%
Fresh produce	663,797	30%
Milk/Eggs/Dairy	249,606	11%
Frozen & Prepared Foods	200,462	9%
Bread	138,604	6%
Household Goods & Feminine Hygiene	95,704	5%
Total	2,197,599	



Our 2021 Community Impact



Accepted new clients

every day



Distributed food weekly on

Wednesday & Friday



Worked alongside

1,323
unique volunteers

25,362
volunteer hours

48
organizations

Thank you to our partners & donors

Food & Product Partners



And thank you to our individual donors!



Financial Donors

Donations \$5,000 or more received in the calendar year of 2021

Albert T. & Wallace T. Teruya Foundation

Atherton Family Foundation

Bank of Hawaii Foundation

Bluewater Mission

Charter Communications

City and County of Honolulu

Edna Covalt Charitable Trust

First Foundation Bank

First Presbyterian Church of Honolulu

Friends of Hawaii Charities

G.I.F.T Fund

Ganote Family Foundation Inc.

George N Wilcox General Trust

Hawaii Community Foundation

HEI Charitable Foundation

Henry and Colene Wong Foundation

Island Insurance Foundation

JHamandas Watumull Fund

Kosasa Family Fund

Laulima Foundation

McCorriston Miller Mukai Mackinnon

McInerny Foundation

Schidler Investment Company LLC

State of Hawaii

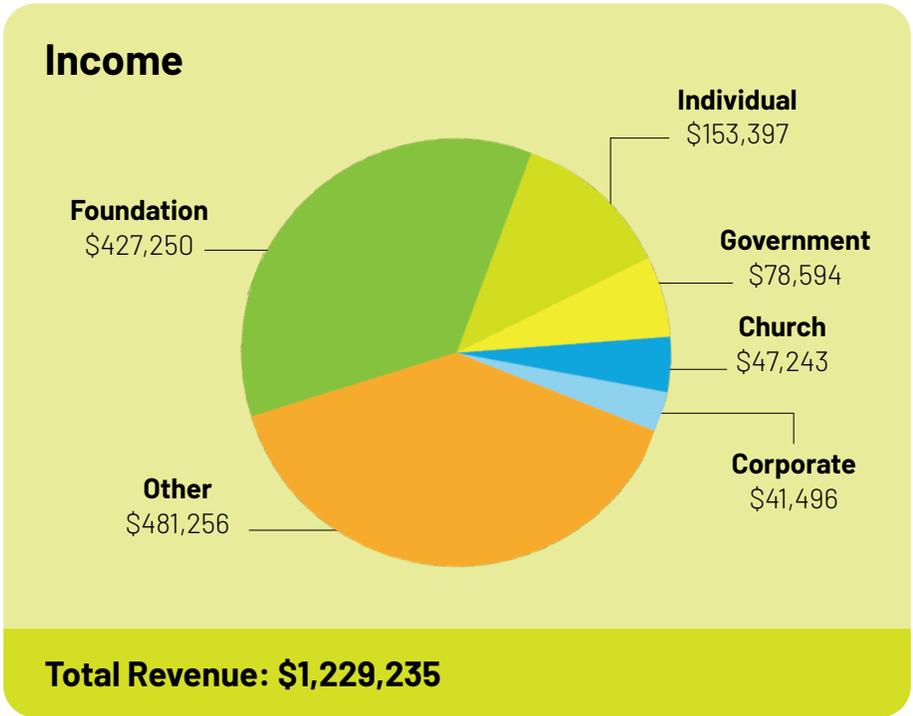
The Cades Foundation

The Pettus Foundation

Word of Life

Financials

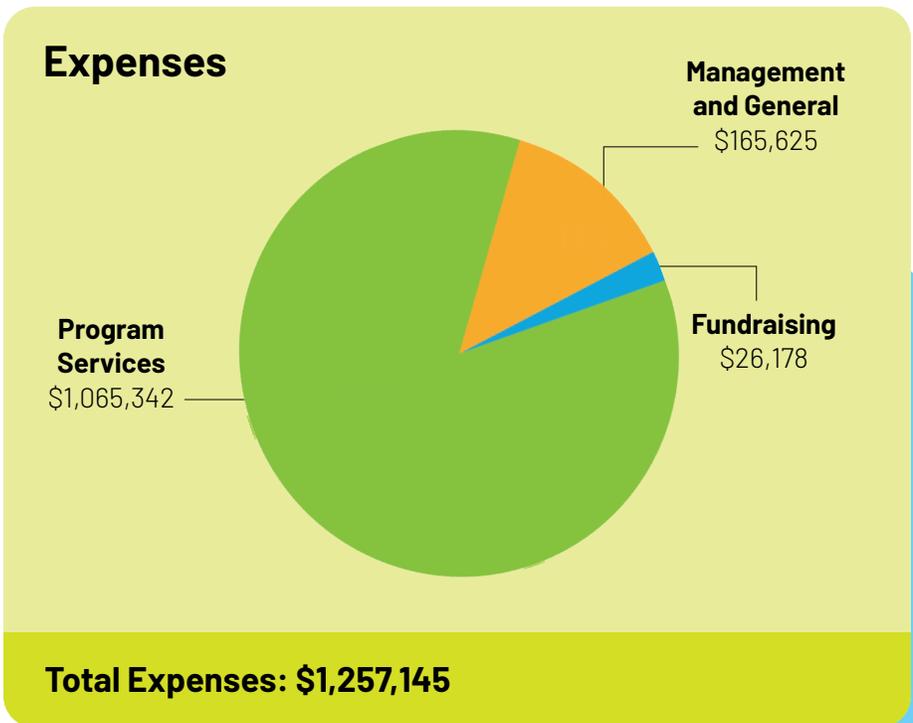
Thanks to the generous support of our donors, The Pantry was able to provide healthy meals to more than **136,037** individuals on Oahu.



“We are proud to support The Pantry and partner with them as they work to address the critical need in our community by providing fresh, diverse, nutritious food to our neighbors.

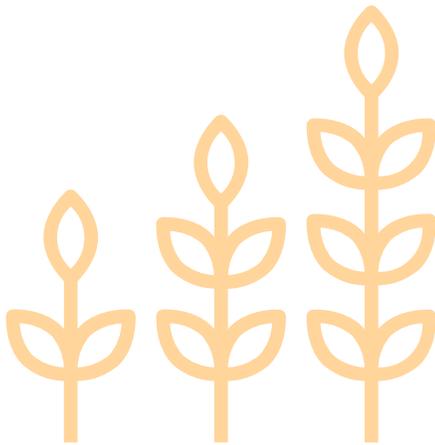
We are grateful for their innovative work around online ordering and are excited to support their growth as they tackle the difficult challenges surrounding the urgent need of food insecurity in Hawaii.”

- AJ Hagalo
President, HEI Charitable Foundation



2021 Successes

As we look back at 2021, we focused on a few key areas of growth:



Improving The Pantry experience

Continue to improve our online shopping experience by adding new features that allow customers to schedule contactless pick up and get nutritional information, as well as providing more critical analytical data for The Pantry to better serve our communities in need.

Partnering with local farmers

Expand our partnerships with local farmers so we can diversify and increase the amount of fresh produce and essentials like eggs, milk, and meat that we offer.

Expanding nutritional education

Create nutrition education resources to share with the community as part of the services we provide.



New and improved online experience

2022 Board of Directors

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Greg Rice, Chair
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 Solid Rock Advisors

Gill Berger, President
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 Retired United States Coast Guard
 admiral who served as the 25th
 Commandant of the Coast Guard

Chris Anjo, Treasurer
 Vice President of Commercial Banking at
 First Hawaiian Bank

Larry Kantor, Secretary
 Director of Real Estate, Hawaii,
 Solid Rock Advisors

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 Director of Grid Technologies, HECO

Peter Kang
 Developer, Entrepreneur

Darrah Kauhane
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Alan Tang
 Olomana Loomis ISC, CEO & Chief
 Strategy Officer

Dean Wang
 Partner at Luminate Law

Paulette Wo
 Advocate, Volunteer

How you can help



Donate



Volunteer



Become a partner



Plan a food drive



Join us on Social



Use Amazon Smile

“I’ve been volunteering four days a week at The Pantry since 2020 and absolutely love it here. I have so much fun working alongside such dedicated volunteers and love the hands-on approach that everyone takes.

The clients love the online shopping site, which makes it easy for families to order and select their fresh, healthy food and essentials. I know I’m making an impact in the community and love The Pantry community.”

- Lyle A.



Visit us at ThePantry.org to learn more.